What to do if your child has an accident and injures their teeth or mouth



STEP ONE: GET THE RIGHT HELP

If your child has an accident causing a knock to their teeth or mouth:

Contact your local private dentist or an after-hours dentist for an ACC appointment. A Dentist can provide dental care for **minor to moderate injuries** such as chipped, broken, or knocked teeth. Bee Healthy is not an ACC provider so cannot provide this care.

For **severe injuries** such as completely knocked out or displaced adult teeth, deep cut to the gum or lip, or persistent bleeding, go straight to the hospital emergency department.

STEP TWO: BOOKING AN ACC APPOINTMENT

When calling your local private dentist to make an appointment, let them know your child has had a accident and injured their teeth or mouth and requires an ACC assessment.

ACC helps fund accident-related dental care.
Some dentists may charge additional fees so be sure to ask about this when booking.

WHAT TO EXPECT AT THE DENTIST APPOINTMENT

- The dentist will examine your child's injury.
- They will complete an ACC claim form.
- The dentist will discuss treatment options, plan next steps and book a follow-up appointment if required.
- If the claim has been accepted, you'll receive a confirmation text or letter from ACC within 10 working days of the claim being submitted.

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